Worksheet 1B

Know aviation terminology used by cabin crew

Task 1:

The Test You have 30 minutes to complete the following

You will be expected to achieve a minimum of 11 correct answers out of the 17

Complete the following with the airport name (in full):

1. BOM………………….…………………………………………...

2. CDG……………………………………………………………....

3. LHR………………………………………………………………..

4. PMI…………………………………………………………………

5. SIN…………………………………………………………………

6. PRG……………………………………………………………....

Complete the following with the designated 3 letter airport code

7. New York (John F Kennedy)………………………………………

8. Barcelona……………………………………………………………

9. Johannesburg………………………………………………………

10. Birmingham…………………………………………………………

11. Nairobi………………………………………………………………

12. Auckland……………………………………………………………

13. Sydney……………………………………………………………….

Complete the following with the airline name (in full):

14. EK………………….…………………………………………………

15. BA…………………………………………………………………….

16. SA……………………………………………………………………..

17. UA…………………………………………………………………….

WORKSHEET 1C:

Define Key Industry Terms - The Phonetic Alphabet

The Phonetic Alphabet is an industry recognised method of communication. It is a method of ensuring no errors are made in information being translated. It is very important to know this alphabet to use in the travel industry especially when spelling names so that no errors are made.

TASK 1: (2.2)

Complete the chart on next page ‘The Phonetic Alphabet’.

The Phonetic Alphabet Please complete your answers in the right hand column.

A

B

C

D

E

F

G

H

I

J

K

L

M

N

O

P

Q

R

S

T

U

V

W

X

Y

Z